THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SU. THIRUNAVUKKARASAR): (a) The Meghdoot Post Card was introduced by the Department in order to get an additional revenue for the department by allowing the left hand portion on the address side to be used for advertising services and products of organizations such as PSUs, Government Organizations and Private Companies etc. on payment of Rs. 2/- per post card. As the postal department earns additional revenue on the Meghdoot Post Card and since the portion to be used for writing has been reduced to provide space for advertisement, the post card is sold to the public at a lower rate of 25 paise. The advertiser (who has to order a minimum quantity of one lakh cards) is allowed to select the areas of distribution of Meghdoot Post Card. Therefore, such cards are available in the areas selected by the advertisers.

(b) Only three complaints have come to light: One each in Delhi, Ahmedabad and Mumbai. On receipt of the complaints instructions relating to Meghdoot Post Card were reiterated to avoid any confusion between the Ordinary Post Card and Meghdoot Post Card.

(c) The delinquent officials have been warned to be more vigilant in future. It has been ordered that the irregular amount recovered be refunded in order to redress the grievances of the customers.

Software exports

969. SHRI RAMA MUNI REDDY SIRIGIREDDY: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the software and hardware exports by India to various countries during the last five years, year-wise and country-wise; and

(b) the revenue earned in terms of dollars during the above period year-wise and country-wise?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SU. THIRUNAVUKKARASAR): (a) and (b) The software and hardware exports by India to various regions of the world and the revenue earned in terms of dollars during the last five years are given in the Statement.

Statement

Computer Software/Services Exports (Region-wise)
(1998-1999 TO 2002-2003)

	1998-1999 Value		1999-00 Value		2000-2001 Value		2001-2002 Value		2002-03 Value	
Destination	Rs. Cr.	US $ Min.	Rs. Cr.	US $ Min.	Rs. Cr.	US $ Min.	Rs. Cr.	US $ Min.	Rs. Cr.	US $ Min.
USA & CANADA	8160.78	1966.45	11953.99	2780.00	17957.23	3903.75	24667.12	5171.30	30986.58	6402.19
LATIN AMERICA	30.26	7.29	37.83	8.80	78.96	17.17	65.60	13.75	71.31	14.73
EUROPE (EU COUNTRIES)	3575.81	861.64	4137.95	962.31	7056.56	1534.03	9801.74	2054.87	12065.11	2492.79
EUROPE (NON EU COUNTRIES)	31.34	7.55	423.79	98.56	478.03	103.92	443.15	92.90	526.94	108.87
RUSSIA AND C.I.S. COUNTRIES	57.74	13.91	90.26	20.99	81.49	17.72	160.39	33.62	56.17	11.61
AFRICAN COUNTRIES	269.22	64.87	402.24	93.54	330.49	71.85	459.60	96.35	777.61	160.66
MIDDLE EAST COUNTRIES	401.17	96.67	404.86	94.15	699.58	152.08	777.63	163.03	1329.01	274.59
SINGAPORE, HONGKONG & OTHER SOUTH ASIAN COUNTRIES	1202.89	289.85	1564.67	363.88	3535.98	768.69	3590.77	752.78	3116.51	643.91
JAPAN, KOREA & OTEHR FAR EAST COUNTRIES	690.56	166.40	646.33	150.31	1189.90	258.67	1846.75	387.16	2472.28	510.80
AUSTRALIA AND OTHER OCEANIC COUNTRIES	130.23	31.38	238.08	55.37	879.78	191.26	487.25	102.15	698.48	144.31
TOTAL:	145500.00	3506.02	19900.00	4627.91	32288.00	7019.13	42300.00	8867.92	52100.00	10764.46

Average Exchange Rate 1 US$=Rs. 41.50 Rs. 43.00 Rs. 46. 00 Rs. 47.70 Rs. 48.40